## HCD PLANNING AND BUDGETING TIPS

## **WASH-HCD CONNECTION**

The most successful HCD initiatives within WASH programs are those that are thoughtfully planned out and realistically budgeted from the very beginning. While the HCD process could be resourced activity-by-activity, it is more practical to explore budgeting options for two applications of HCD in a program: (1) "HCD Sprint", and (2) "Full HCD".

## SUMMARY (see page 2 for detailed comparison of activities)

Cost Consideration	HCD 'Sprint'	'Full HCD'
Outcomes	<ul> <li>Discovery research report with actionable insights</li> <li>1 or 2 refined solution ideas to be embedded into future pilots/activities</li> </ul>	<ul> <li>Formative research report</li> <li>Output of testing, with 1 or 2 refined ideas to be embedded into future pilots/activities</li> <li>Final Design of the solution idea(s)</li> </ul>
Approximate budget	Minimum US \$50k (as of September 2022)	Minimum US \$100k (as of September 2022)
Personnel	<ul> <li>1 lead social researcher/HCD expert</li> <li>1 co-researcher</li> </ul>	<ul> <li>1 lead social researcher/HCD expert</li> <li>1 co-researcher</li> <li>1 designer/engineer/product/business expert (depending on design challenge)</li> </ul>
Time commitment	<ul><li>2 months full time</li><li>4 months 50% time</li></ul>	<ul><li>6 months full time</li><li>1 year 25-50% time</li></ul>

## HCD PLANNING AND BUDGETING TIPS - Activity Comparison

HCD Phase	HCD 'Sprint' Activities	'Full HCD' Activities
DISCOVER	<ul> <li>Developing research material for all rounds of research and testing</li> <li>Organizing logistics for all fieldwork (local authority permissions, transportation, materials preparation etc)</li> <li>Two rounds of fieldwork         <ul> <li>Exploratory research to uncover actionable insights, Identifying early solutions, technologies, and business models to tackle our goal(s)</li> <li>Convergent formative research to dive deeper into interesting findings and test them through simple prototypes/research probes</li> </ul> </li> <li>Analyzing and synthesizing findings into actionable insights</li> </ul>	<ul> <li>Developing research material for all rounds of research and testing</li> <li>Organizing logistics for all fieldwork (local authority permissions, transportation, materials preparation etc)</li> <li>Two rounds of fieldwork         <ul> <li>Exploratory research to uncover actionable insights, Identifying early solutions, technologies, and business models to tackle our goal(s)</li> <li>Convergent formative research to dive deeper into interesting findings and test them through simple prototypes/research probes</li> </ul> </li> <li>Analyzing and synthesizing findings into actionable insights</li> </ul>
CREATE	<ul> <li>Designing and facilitating co-creation sessions with project partners to come up with intervention ideas based on initial findings</li> <li>Designing early paper-based prototypes intervention ideas to be tested based on co-creation (sketches, pitch decks, etc)</li> </ul>	<ul> <li>Designing and facilitating co-creation sessions with project partners to come up with intervention ideas based on initial findings</li> <li>Two rounds (minimum) of prototype creation and testing fieldwork</li> <li>Defining metrics aligned with the Design Strategy and goals of the project to measure the success of the prototypes</li> <li>Building prototypes</li> <li>Designing early paper-based prototypes intervention ideas to be tested based on co-creation (sketches, pitch decks, etc)</li> <li>Analyzing the results</li> <li>Final Design of the solutions based on the two round of testing with different users and stakeholders</li> </ul>
DELIVER	• N/A	Final pilot rollout recommendations